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# CHECKLIST FOR QUARTZ CRYSTALS

# MANUFACTURER AND LINE SURVEY

ESCC Basic Specification No. 2023501

Manufacturer	:
Location	:
Survey Team Leader	:
Date of Survey	:
Crystal Unit Type(s)	:

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Pages 1 to 29

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Manufacturer	
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# space components coordination group

		Approved by		
Issue/Rev.	Date	SCCG Chairman	ESA Director General or his Deputy	
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			C	



# DOCUMENTATION CHANGE NOTICE

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No. 2023501

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## 1. INTRODUCTION

This checklist is intended for use during the initial survey of a Manufacturer's ability to produce high quality articles, his management organisation, production facilities, test facilities and technical know-how. When completed, this checklist should enable the party interested in procurement of the subject components to assess the ability of the Manufacturer concerned to successfully execute a contract for the supply of high reliability space hardware.

## 2. SURVEY CHECKLIST

## 2.1 INTERVIEW ON ARRIVAL OF SURVEY TEAM

(a) Introductory Remarks by Team Leader (Explanation of purpose of survey, procedures to be followed, time limitations, etc.):-

(b) <u>Notes</u> (Atmosphere during reception, willingness to co-operate, interest shown, comments on personnel, general remarks):-

## 2.2 MANUFACTURER AND SURVEY TEAM INFORMATION

- (a) Survey requested by :
  - Survey Team Leader :
  - Team Members

## (b) Key personnel of Manufacturer interviewed:-

:

Name	Function	Tlph. Ext.
1.		
2.		
3.		
4.		
5.		



(c) Type of Company (Private company, limited company, etc.)

Affiliated with any other company? If so, which:

:

:

:

:

:

:

No. of employees:

- Total number
- Production
- Quality Assurance :
- Q.A. Inspection
- Prod. Engineering :
- Design Engineering :
- Reliability Control :
- Other
- (d) Number of shifts
- (e) Plant area
- (f) General production line :
  - (1) Device types manufactured:
  - (2) Will flow diagrams of steps to produce quartz crystal units be available to Survey Team? YES NO

Are specifications, if any, referenced in the flow diagrams? YES NO

- (g) Principal Government and industrial customers:-
  - 1. 2.
  - 3.
  - 0.
  - 4.
  - 5.

(h) The Manufacturer's Quality System is organised in accordance with:

Comments



(i) Manufacturer's Government Service Inspection:

DCAS Inspector, resident/non-resident

(j) National Inspectorate:

#### (k) Is the Manufacturer's quartz crystal unit production

(1)	Continuous?	YES	NO
(2)	Pilot production?	YES	NO
(3)	Advanced R&D, limited?	YES	NO

(I) The Manufacturer has adequate experience in the production of the following hi-rel parts:-

#### 2.3 MANAGEMENT ORGANISATION

- (a) What is general policy/attitude of the Management regarding quality/reliability programme?
- (b) Which level of Management participates actively in orientating policy towards space component production?
- (c) Which organisation, if any, reviews and monitors all work involved in space component production?
- (d) Is work related to space components (contracts) regarded as "normal business" or as belonging to the "unique order" category?
- (e) What is the general policy concerning proprietary rights?
- (f) Has the "Reliability" department the same authority from Management as the "Engineering" and "Production" departments? Does this mean direct responsibility for reliability of products in the line?

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- (g) Has the Q.A. Manager direct authority for implementation of quality policy and actions related to the line?
- (h) Does a system exist for the regular supply of quality report summaries to Management?

Does this system lead to (corrective) actions being taken in respect of the production line?

- (i) Are key management staff notified of persistent out-of-control conditions?
- (j) What is length of service and experience of key management personnel (Q.A., Reliability, Production, Engineering Design)?
- (k) How would contract for space components be organised?

(I) How can original requirements from Orderer (Space Agency or end-user) be assumed to be correctly translated into internal instructions?

(m) How can information necessary to the Orderer (corrective actions, deviations, notification of inspections and/or problem areas) be assumed to be issued and channelled to the Orderer?

# 2.4 QUALITY ASSURANCE SYSTEM AND ORGANISATION

(a) To whom does Q.A. Manager report?

(b)	Does the company reflect a positive attitude towards Quality Assurance? Comments	YES	NO 
(c)	Has the Q.A. group sufficient authority in relation to its position within the company's organisation (see organigram)? Comments		
(d)	Are areas of responsibility within the Q.A. group clearly defined? Comments		
(e)	Are corrective actions to which Q.A. management is committed delegated to responsible staff or does Q.A. management have direct authority regarding the line? Which?		
(f)	Is there a periodic and comprehensive quality data reporting system which covers all operational phases? Comments		
(g)	What is the relationship between Q.A. and Reliability?		
(h)	Is a Q.A. manual or equivalent document supplied to all levels of appropriate supervisory personnel? Is such document kept updated? Comments		

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					<u> </u>	
(i)	Are written procedu	res available for identi	fication and positive		'ES I	NO
	of accepted/rejected			-	<u> </u>	
	Comments					
(j)	What is ratio Q.A. ir	nspectors : personnel	directly involved in	production?		
(k)	ls inspection (accep personnel:-	tance sampling or so	rting) performed by	Q.A.		
	On receipt?	Sampling	Sorting	None		
	During processing?	Sampling	Sorting	None		
	During final testing?	Sampling	Sorting	None		
	Comments					
(1)	Are written procedu	res kept and used in a	areas for:-			
	Receiving inspection	-		_		
	In-process inspectio	n?				
	Fabrication process	ing?		_		
	Final testing?			_		
	Comments					
<b>(</b> m)		a system of written p ot, etc.) in any of the		tic controls		
	In-process inspectio	n?		_	<u> </u>	
	Fabrication process	ing?		-	<b></b> .	
	Final inspection?					
	Comments					
(n)	ls Q.A. responsible	for determination of n	eed for. and the co	nductina		
(**)	of, quality training?					
	Comments					
(o)	Are training program	nmes provided for spe	cial process perso	nnel?		
	Comments					

		SICC	ESA/SCC Basic Specification No. 2023501		PAGE 10 ISSUE 1
	-		NO. 2020001		
	(q)	Do employees have	e to pass tests:-	YE	S NO
	.,	After training?	•		
		Periodically?			
		Comments			
	(q)	instructions?	rators provided with visual aids and worki	ng	
		Comments			
2.5	<u>CA</u>	LIBRATION			
	(a)	Does Manufacturer	maintain calibration facilities and standar	ds?	
		Is this service purch	hased?	<u> </u>	
		If so, from whom?			
	(b)	a time schedule for	onnel have written procedures for control measurement frequency?	and	
		Comments			
	(c)	Is there an effective	e calibration record control system?		
	(d)	Are calibration proc	edures adhered to and up-to-date?	<u></u>	
		Comments			
	(e)		r equipment identification to show that unition next calibration date is due and calibration		
		Are decals up-to-da	te?		<u> </u>
	(f)	Are adjustments of tamper-proof?	calibrated equipment required to be seale	ed and	
	(g)	Who is in charge of	initiating calibration steps?		
		User			
		Calibration personn	el	. <u></u>	
		Q.A.			

	SCC	ESA/SCC Basic Specification No. 2023501		PAGE 11 ISSUE 1
(h		edures provide for removal of any equipm calibrated according to established schedu		S NO
(i)			flecting	
(i)	Is modified and/or	repaired equipment calibrated prior to rele	ase?	
	RAWING AND CHAN Has Manufacturer a specification and co Comments	adequate written procedures for control of		
(b	guaranteeing availa or inspection step?	's system provide for documented change bility of required drawing at relevant manu s show current revisions?		
(c	) Are drawings furnis controlled? Comments	shed by ESTEC and contract changes ade	equately	
(d	) Does Q.A. review a becoming effective Comments	all drawings and changes therein prior to t ?	heir	
(e	) Has Manufacturer ( of changes in draw Comments	established a procedure for notifying his S ings?	upplier	
(f)	Are current specific	cation revisions shown on prints of drawing	gs?	

	<u>See</u>	ESA/SCC Basic Specification No. 2023501		PAGE 12 ISSUE 1
2.7 <u>R</u> E	ELIABILITY		YES	S NO
(a)		bility organisation clearly defined? e authority in respect of the line as Produce ement?	 ction or 	
(b)		d-back of information between Reliability, A. groups to ensure timely notification of a		
(c)	Does Reliability res and/or newly detec Comments	pond promptly and efficiently to unexpected failure modes?	ed	
(d)	Are line failures (ty responsible for corr	pes and causes) analysed and reported to rective actions?	o those	
(e)		ns resulting from failure analysis agreed v I or Reliability if parts or process changes		<b>- </b>
(f)	Has Reliability right parts or process ch	to approve test specifications, data tabula anges?	ation,	
(g)	Is there a system for End-item failure? Reporting? Comments	or in-process failure analysis?	· · · · · · · · · · · · · · · · · · ·	

	SEE	ESA/SCC Basic Specification No. 2023501		PAGE 13 ISSUE 1
(h)	Are following items - Production line	submitted to failure analysis as a matter rejects	YE: of routine?	S NO
	- Lots with a high Define:-	n rejection rate		
	<ul><li>Items returned</li><li>Items returned</li></ul>	by Orderer by Orderer with special request for failure	analysis	
(i)	Has Manufacturer a Comments	a failure analysis laboratory or an equivale	nt facility?	
(j)	Are failure analysis (1) Available? (2) In use? (3) Adequate? Comments	procedures:-		 
(k)	ls failure analysis e (1) Available? (2) In use? (3) Adequate? Comments	quipment:-		
(I)	Are there special pe Comments	ersonnel for failure analysis?		
(m)	) Are failure analysis (1) Available? (2) Adequate? Comments	reports:-		
(n)	Has Reliability a pro designs prior to rele Comments	ogramme to ensure reliability of discrete dease thereof?	levice	

	See	ESA/SCC Basic Specification No. 2023501		PAGE 14 ISSUE 1
(6		ess to all pertinent development and produvices for analysis purposes?	YE: uction	S NO
(1		ailable of discrete devices from the line(s) rishes to be approved?	which	
(0	q) Has Manufacturer a characteristics?	an evaluation laboratory for determination	of product	
(r	- Does it operate	an evaluation laboratory: according to an established programme? pecial requests?	or	
(5	s) Give examples of p	problems investigated by evaluation labora	tory	
(t	t) Are laboratory resu	Its available on request?		
(L	u) Are data sheets ba	sed on these results?	<u> </u>	
2.8 <u>C</u>	CONTROL OF PROCU	REMENT SOURCES		
(2		adequate written procedures for purchase onents and services?	control	. <u> </u>
(t	<ul> <li>b) Has Manufacturer a Comments</li> </ul>	an effective vendor rating system?		. <u> </u>

	See	ESA/SCC Basic Specification No. 2023501		PAGE 15 ISSUE 1
(c)	) Does rating system actions received fro Comments	provide for effectiveness of written corre om Suppliers?	YE: ctive	S NO - —
(d		nents require delivery of test reports if sud d in the relevant ESA contract?	ch	
(e	require modificatior	f channelling information when specification of current purchase orders? action" notified of changes in purchase ord	<u> </u>	
	) Are Manufacturer's for control of incom	NG MATERIALS (Performed in situ) written standard inspection procedures a ing materials and services received? whow and when to apply these procedure	- 	
(b	) Are materials recein inspection is impos Comments	ved in a controlled area from which remov sible?	val prior to	
(C)	) Are materials prope process? Comments	erly handled and protected during the rece	iving	
(d	_	pection use drawings and purchase order uments show Quality Control review?	's?	- <u></u>
(e	) Are test reports fro Comments	m Suppliers being reviewed?		- <u> </u>

	SCC	ESA/SCC Basic Specification No. 2023501		PAGE 1	16
(f)	-	rials adequately identified? w evidence of acceptance?	YE 	ES N 	0 —
(g)	Are rejected materia	als adequately identified and segregated?			
(h)	Which materials are	e subject to limited shelf life limitations?			
(i)	Are shelf life and cu Comments	ure date materials properly identified and o	controlled?		_
(j)	<ul> <li>(j) Do records indicate traceability of units, lots and sublots to applicable documents (specification, revision letter - if any - and inspection record)? Comments</li> </ul>				_
(k)	Are materials stored authorised Custodia Comments	d in a controlled area under the responsib n?	ility of an		
(1)	Are suitable inspect tests, performed on Comments	ions and tests, including physical and che raw materials?	mical		_
(m)	Are such tests performer of the sector of th				

<b>B</b>							
		366	ESA/SCC Basic Specification No. 2023501			PAGE 17 ISSUE 1	
L	(n)	Are storage contair stored? Comments	ners, racks, bins, etc. adequate for type o		YES	8 NO	
	(0)	Is lot traceability ma Comments	aintained?	-			
	(p)	ls "first in/first out"	method applied?	-			
2.10		PROCESS INSPEC	FIONS AND TESTS rocess Q.A. Inspection report?				
	(b)		or operation travellers used sequential to perations and processes?	performance			
	(c)		o inspection procedures? whow and when to use them?	-			
	(d)		to controlled <u>specifications</u> ? how <u>current</u> revision status?	-			
	(e)	Does Q.A. have wr of products? Comments	itten in-process procedures to control acc	eptance -			
	(f)	ls type and quantity of work being acco Comments	of available inspection equipment adequ mplished?	ate for type			

	ESA/SCC Basic Specification No. 2023501		PAGE 18 ISSUE 1
	documentation and instruments used by inspectors subje ration control?	YES	S NO
	libration evident and up-to-date? ments		
	ere a specific material review procedure? ments		
	n-process Q.A. inspectors summarise quality experience s of specific process stages?	on the	
Do r	hey issue quality reports on a regular basis? eports result in assistance and/or action? ments		
Are s Does	requests for corrective action issued in writing? such requests answered? s corrective action ensue? ments		
area Are t	s Q.A. maintain any statistic controls (X&R, etc.) in the in ? these controls up-to-date and at individual process station ments	- 	
	t identification maintained throughout processing?		
and	there documents describing in-process manufacturing pro controls? ments	ocedures	-

	<u> 300</u>	ESA/SCC Basic Specification No. 2023501		PAGE 19 ISSUE 1
(n)		ts describing in-process inspections? v how and when to use them?	YE:	S NO 
(0)	Are there specific s materials, parts and Comments	standards for handling, cleanliness and ca I equipment?	re of	
(p)	Are calibrations evi	denced and up-to-date?		
(q)	conditions?	to stop production flow in case of out-of-o	control	
(r)		ined of training and competence of opera radiography, radiflo and plating?	tors for	
(s)	Are certified operat their clothing? Comments	ors identifiable by means of a card or bac	lge on 	
2.11 SU	RVEY OF MANUFA	CTURING LINE		

# SURVEY OF MANUFACTURING LINE

This review shall be performed in 2 phases:-

- (1) Identification of the various steps listed in the flow chart to define the corresponding operations and collect all relevant information.
- (2) Actual line survey (indicate if inspection was performed).

If different technologies are applied, the inspection results shall be supplied on separate sheets.

## 2.11.1 Manufacturing Environment

(a) Which phases of manufacture are carried out under controlled environmental conditions?



(b) Give details of conditions.

## 2.11.2 Preparation of Crystal Element

- (a) State type of quartz used (natural/synthetic).
- (b) State source of quartz.
- (c) State method of optical axis location.
- (d) Which method is used to slice into individual elements?
- (e) How are edges of crystal elements finished?
- (f) Which method is used for adjustment of frequency and angle of cut?
- (g) Describe method of finishing crystal elements, i.e. etching, polishing, etc.
- (h) Which method is used to locate and mark the optical axis of individual elements?

#### 2.11.3 Application of Electrodes

- (a) Describe the cleaning technique used for elements prior to application of electrodes.
- (b) Which electrode materials are used?
- (c) Which method of application is used?

YES NO

- (d) Describe method used for final adjustment to desired frequency.
- (e) How is this monitored?

## 2.11.4 Mounting of Crystal Element

- (a) State material and plating of mounting tabs or wires and method of attachment to connecting leads.
- (b) State method of attachment of crystal element to mounting tabs.
- (c) Which type of bonding cement is used and how are quality of material and application controlled?
- (d) Which method of curing is used for bonding cement?

#### 2.11.5 Crystal Enclosure

- (a) Is there any additional environmental control used for the enclosure process?
- (b) Which material and plating is used for the enclosure and connecting leads?
- (c) Describe cleaning techniques for enclosure parts prior to sealing.
- (d) State method of sealing and enclosed atmosphere.
- (e) Which tests are used for fine/gross leak detection?
- (f) State criteria for radiographic inspection.

	<u>Sec</u>	ESA/SCC Basic Specification No. 2023501		PAGE 22 ISSUE 1
2.11.6	Visual Inspection - Ger	neral	YES	S NO
		rations in Para's. 2.11.1 to 2.11.5:- d criteria provided for inspection purposes' ch operations:	?	
	(b) Are visual aids app If so, state for whic	blied to the production line?		<u> </u>
	(c) Are visual aids and	criteria adequate?		
2.11.7	Final Test Area and So	creening Facility		
	(a) Are they separate	operations?		
		n tests (see ESA/SCC specification) perfor r Q.A. monitoring? or	rmed	
	Are they performed	d by Q.A. personnel?		- <u></u>
	Comments			,
		ion and test procedures for product classe he final test (Q.A.)?	es on the	- <u> </u>
		assigned stamps to indicate inspection sta mpanying documents?	atus on	. <u> </u>
	(e) Are requests for co Are such requests Comments	prrective action made in writing? answered?		. <u></u>

	See	ESA/SCC Basic Specification No. 2023501		PAGE 23 ISSUE 1
(f)	Are rejected device Comments	s identified and segregated in a controlled	YE: J area?	S NO
(g)		epted and rejected material maintained? dentifiable with such materials?		
(h)	Are device failures Are device failure a Comments	analysed? nalyses summarised and reported by fina	 I Q.A.?	
(i)	ls a summary inspe management (lot ad Comments	ction and test report sent regularly to qua sceptance, percentage of defects, types o	lity f failure)?	
(j)	purposes?	ry or equivalent facility available for qualit ng tests are performed in the laboratory o		 
(k)	Are statistical contro Are they reported to Comments	ols of device parameter distribution mainta o Q.A. or Reliability?	ained?	- <u></u>

	see	ESA/SCC Basic Specification No. 2023501		PAGE 24 ISSUE 1
	Is an environmenta If not, state where:	I test facility maintained in-house?	YES 	6 NO - <u></u>
	<ol> <li>Temperature (</li> <li>Shock (mecha</li> <li>Acceleration</li> <li>Vibration (fixed</li> <li>Moisture resist</li> <li>Altitude</li> <li>Radiographic</li> <li>Hermeticity test</li> <li>(a) Fine leak, in</li> </ol>	I, variable) tance sts f applicable or penetrant dye		
	- For screening?			   
(o)	ls test equipment a Comments	dequate for fulfilment of specification requ	uirements?	

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(q)	ls final external visu Comments	al inspection performed on 100% of the o	YE: devices?	S NO 
(q)	Are devices stored Comments	in a limited access area?		
(r)	Are devices adequa Comments	ately identified to Customer requirements?	, 	<b>-</b>
(s)	Are there provisions Comments	s for lot identification?		
(t)	How many burn-in p - At room ambier	positions are available: nt temperature?		
	- At specified am	bient temperature?		
	- At specified cas	se temperature (cooled hot plate)?		
(u)	Does burn-in requir Comments	e soldering of leads?		
(v)	What precautions a after burn-in?	re taken to maintain solderability of leads		

Comments

•

	(w)	How does Manufacturer ensure that failed devices are separated from processed lots of:	YES	NO
		- SCC Level 'B'		
		- SCC Level 'C'		
	(x)	Has Manufacturer all test equipment necessary to perform all qualification tests:		
		- In-house?		
		- In nearby facility?		
		Specify equipment and its location:		
		- In remote location		
		Specify equipment and its location:		
2.12		ESERVATION, PACKING AND SHIPPING Are there adequate written procedures for control of shipping? Comments		
	(b)	Are materials designated for shipment properly identified, handled and protected?		
		Comments		
	(C)	Do copies of Customer's purchase order and evidence of inspection acceptance accompany materials from end of final test up to the time of shipment?		<u></u>
	(d)	Comments Do Q.A. personnel perform audits of all outgoing lots? Comments		

	SCO	ESA/SCC Basic Specification No. 2023501		PAGE 27 ISSUE 1
(e)		ents reflect inspection status or evidence ation and similar shipping requirements?	YES of	6 NO 
(f)	Does Manufacturer purchase order? Comments	verify conformity of devices and invoices	with	
	devices? If so, which of follow - Individual packa - Mechanical pro - Environmental p - Special warning	tection		  
(n)		val of protective material?	usions 	
(i)	Do instructions prol shipment of hi-rel d	nibit the use of substandard packaging me evices?	ethods for	. <u> </u>



# 2.13 SUMMARY OF INSPECTION RESULTS

Indicate inspection results per manufacturing and testing area, whereby:

- V = Adequate.
- O = Insufficient or non-adequate.
- = Not checked or not applicable.

	1	2	3	4	5	6	7
Environmental conditions:					·		
Cleanliness							
Temperature control							
Humidity control							
Occupancy							
Procedures available:							
Travellers							
Calibration							
Segregation of rejects							
Inspection evidence							

## Area No.

1 = 2 = 3 = 3 = 4 = 5 = 6 = 3

7 =



# 2.14 <u>GENERAL OBSERVATIONS</u> (Not to exceed 2 pages)